

## **Disaster Courses throughout the Greater Buffalo Region**

All disaster courses are offered free of charge at the American Red Cross. With the

*~ See Back for Online training ~*

### ***Disaster Services: Overview (DSO)***

Recommended for: All disaster volunteers as the first course to set a foundation; a requirement of all affiliated disaster volunteers. The course provides an overview as to what the organization structure is and how functions during a disaster.

### ***Shelter Operations (SO)***

Prereq's: DSO

Recommended for: All disaster volunteers as part of foundation; a requirement of all affiliated disaster volunteers; designed to give an overview of policies & procedures for setting up, running & closing a shelter.

### ***Shelter Simulation (SOS)***

Prereq's: DSO & SO

Recommended for: All disaster volunteers as part of foundation; provides an opportunity to practice setting up, running & closing a shelter

### ***Psychological First Aid (PFA)***

Prereq's: none

Recommended for: All disaster volunteers as part of foundation; a requirement of all affiliated disaster volunteers; designed to help with understanding the factors that affect stress responses of clients & workers.

### ***Client Casework: Providing Emergency Assistance (CCW)***

Prereq's: DSO

Recommended for: Volunteers who will be working directly with clients, conducting interviews & providing appropriate assistance to help meet a client's immediate disaster-caused or disaster-aggravated needs.

### ***Bulk Distribution Operations (BDO)***

Prereq's: DSO

Recommended for: Volunteers supporting a larger operation who will learn to prepare for the roles, responsibilities & tasks involved in setting up, operating & supporting distribution.

### ***Foundations of Disaster Mental Health (FDMH)***

Prereq's: DSO

Recommended for: Licensed mental health professionals to prepare, provide for & respond

exception of orientation and local chapter disaster response all courses are nationally standardized. Please see the below abbreviated description of the courses that are being offered at this time

to the psychological needs of people for disaster preparedness, response & recovery.

### ***Disaster Health Services (DHS/HSI)***

Prereq's: DSO

Recommended for: Licensed health professionals to work in their local chapter jurisdiction, or be deployed to a disaster relief operation & function as health professionals within the Health Services Protocols.

### ***Disaster Frontline Supervision & Simulation (DFS & DFS-S)***

Prereq's: Basic level course for activity.

Recommended for: Active DSHR members looking to become Supervisors in DSHR.

### ***ERV: Ready, Set, Roll (ERVT)***

Prereq's: DSO, license, 21yrs+, clean DMV record, defensive driving, & LMS Food Safety.

Recommended for: Volunteers looking to operate an Emergency Response Vehicle (ERV) & its equipment safely & effectively to meet feeding and other service needs of people affected by disaster.

### ***\*Disaster Instructor Specialty Training (DIST)***

Prereq's: Basic level courses, FIF & recommendation by Chapter

Recommended for: Volunteers looking to facilitate basic level disaster courses.

### ***Disaster Assessment Basics (DA - B)***

Prereq's: DSO

Recommended for: Volunteers supporting a disaster relief operation and a local incident such as a single or multi-family fire.

### ***Emergency Operations Center/Incident Command Liaison (EOC)***

Prereq's: Collab.to Ensure Effective Service Del. Recommended for: Volunteers who are interested in representing the organization to our emergency management partners, when assigned to incident command and multi-agency coordination centers and other emergency management settings.

## **Erie and Niagara**

### ***Chapter Disaster Response for Disaster Action Team (DAT/ CDR)***

Prereq's: Orientation before becoming an active volunteer

Recommended for: Volunteers interested in responding to local disasters on reg. basis.

### ***DAT offered:***

Jan 18<sup>th</sup> – 6-10pm (Buffalo)

Jan 25<sup>th</sup> – 6-9pm (Niagara Falls)

Feb 29<sup>th</sup> – 6-9pm (Niagara Falls)

March 21<sup>st</sup> – 6-10pm (Buffalo)

### ***DSO & SO offered together:***

Jan 14<sup>th</sup> - 9am-5pm (Buffalo)

Jan 21<sup>st</sup> – 9am-3pm (Niagara Falls)

March 10<sup>th</sup> – 9am-5pm (Buffalo)

### ***PFA offered:***

Jan 19<sup>th</sup> – 6-9pm (Buffalo)

Feb 1<sup>st</sup> – 6-9pm (Niagara Falls)

### ***FDMH offered:***

March 3<sup>rd</sup> – 9am-5pm (Buffalo)

### ***EOC offered:***

Feb 4<sup>th</sup> – 9am-5pm (Buffalo)

### ***DHS offered:***

Feb 11<sup>th</sup> – 9am-5pm (Springville)

### ***DFS/S offered:***

Date Pending – 9am-5pm (Buffalo)

### ***ERVT offered:***

March 24<sup>th</sup> – 9am-4pm (Buffalo)

## **Southwestern NY Chapter**

***Orientation:*** Introduce the mission of the Red Cross, the principles & values that support the mission; the expected behaviors of volunteers & employees.

### ***Next offered:***

***As needed***

### ***Chapter Disaster Response for Disaster Action Team (DAT/ CDR)***

Prereq's: None

Recommended for: Volunteers interested in responding to local disasters on reg. basis.

### ***DAT offered:***

Dates Pending

### ***DSO & SO offered:***

***Disaster Services Overview I & II***

***Shelter Operations***

Dates Pending

### ***CCW offered:***

***Client Casework: Providing***

***Emergency Assistance***

Feb 4<sup>th</sup> – 8am-5pm (Wellsville)

### ***DA-B offered:***

Feb 5<sup>th</sup> – 1-4pm (Wellsville)

### ***SOS offered:***

Jan 22<sup>nd</sup> – 1-4pm (Wellsville)

### ***DFS & DFS-S offered:***

Dates Pending

### ***PFA offered:***

Dates Pending

## **WNY Tri-County Chapter**

***Orientation:*** Introduce the mission of the Red Cross, the principles & values that support the mission; the expected behaviors of volunteers & employees.

### ***Next offered:***

***As needed***

### ***Chapter Disaster Response for Disaster Action Team (DAT/ CDR)***

Prereq's: DSO, SO, DA-B, & CPR/First Aid

Recommended for: Volunteers interested in responding to local disasters on reg. basis.

### ***DAT offered:***

Jan 27<sup>th</sup> – 6-9pm (Batavia)

### ***DSO offered:***

***Disaster Services Overview I & II***

Jan 7<sup>th</sup> – 9am-12pm (Batavia)

### ***SOS offered:***

Date Pending

### ***PFA offered:***

Feb 21<sup>st</sup> – 7-10pm (Batavia)

### ***SO offered:***

Date Pending

## **Self-registration for Online training (SABA)**

<https://classes.redcross.org/Saba/Web/Main> or [www.redcross.org](http://www.redcross.org)

- Click **New User** in the menu on the right of the screen to register for your username and password if you are new volunteer to organization. Enter the required information, click **submit**. You will receive a system-generated e-mail containing your username and password. Please remember this information- you will use the same username and password for future courses.
- Enter your assigned Username and password if you are a **current volunteer** looking to take additional training

## **Services to Armed Forces (SAF) Training Courses**

The American Red Cross works directly with the US Military branches to assist with emergency messages and financial aid of service members and their immediate family members. Volunteers who take the training for SAF will learn how to receive and process a military case and the role of the American Red Cross with the military. The training is both online and a workshop at the Chapter. You must complete both successfully prior to becoming an active volunteer.

### **Erie County Location:**

Dec 13<sup>th</sup> 6-9pm

Feb 14<sup>th</sup> 6-9pm

## **Disaster Preparedness Courses**

### **Be Red Cross Ready (BRCR)**

This program provides basic preparedness information by teaching people how to cope with disasters by planning ahead. This presentation covers the 3 action steps you should take to be prepared for emergencies: Get a Kit, Make a Plan and Be Informed.

*Buffalo Chapter & throughout Erie County* for your church group, community organization of school please contact Louise Porter at 716-878-2230

*Outside of Erie County* please contact Denise Herkey-Jarosh at 716-878-2231

### **Train-the-Trainer**

Community Preparedness Volunteers are needed to staff tables at community events and to be presenters for the disaster preparedness program. Volunteers will be trained to give presentations to groups about preparing and responding to disasters and emergencies.

### **Next Offered at the Greater Buffalo Location:**

Dates Pending

## **Health and Safety Training Courses**

The Red Cross offers a wide selection of CPR/AED, first aid, lifeguarding, swimming and water safety, & care giving trainings. Contact 1-800-445-8210 for an upcoming course or to view the full listings go to [www.redcross.org](http://www.redcross.org)

## **Non-Red Cross Disaster Courses**

### **NIMS (National Incident Management System) Training**

Format: Online at: <http://www.training.fema.gov/EMIWeb/IS/crslist.asp>

NIMS is the federal system that enables all agencies responding to an emergency to operate under the same guidelines and provides for effective communication across agency lines. NIMS trainings are required for all EOC responders and are suggested for all DAT leaders and consultants. Relevant NIMS classes for Red Cross responders: **ICS-100, ICS-200, IS-700, IS-800**

### **National Safety Council Defensive Driving**

Format: An estimated 8hr training online at:

[http://www.safetyserve.com/finesource/attend/New\\_student\\_rc.asp?ugid=032DP67J](http://www.safetyserve.com/finesource/attend/New_student_rc.asp?ugid=032DP67J)

Required for National ERV Drivers. This class is offered at a discounted rate for Red Cross volunteers for \$15.95 and is not reimbursable by the chapter; however completing the course will provide you with a deduction on your personal car insurance.

## VOLUNTEERING & REGISTRATION

The American Red Cross is always recruiting & training volunteers in preparation of the next large & small disaster.

### **To become an American Red Cross Volunteer**

Volunteers must have a working personal phone, have a valid driver's license, have a good understanding of spoken/written English, pass a background check, and be over the age of 18. Some positions may require a professional license and or means to a personal vehicle. Most positions require an email address. For questions or concerns, please ask a staff member for further information.

### **Volunteer Recruiters:**

Jessie Dresch – 716/878-2356 – [DreschJ@usa.redcross.org](mailto:DreschJ@usa.redcross.org)

Christine Petre – 716/878-2140 – [PetreC@usa.redcross.org](mailto:PetreC@usa.redcross.org)

### **To Register for Scheduled Classes**

Please make sure that you have met all pre-requisites before registering for a class session. If you are unable to attend a class, please call to cancel.

For scheduled classes please call the appropriate office of register online (see Self-Registration for Online Training)

### **Greater Buffalo Location [www.BuffaloRedcross.org](http://www.BuffaloRedcross.org)**

(Erie County) **(716) 878-2140**

786 Delaware Ave, Buffalo

### **Southwestern NY Chapter <http://www.redcross-acc.org>**

- Allegany Co. Office **(585) 593-1531**

112 North Main St, Wellsville

- Cattaraugus Co. Office **(716) 372-5800**

452 N. Barry St, Olean

- Dunkirk Office (Chautauqua Co.) **(716) 366-4433**

212 Lakeshore Dr. W., Dunkirk

- Jamestown Office (Chautauqua Co.) **(716) 664-5115**

325 E. Fourth St, Jamestown

### **Niagara Co. Location [www.NiagaraRedcross.org](http://www.NiagaraRedcross.org)**

- Niagara Falls Office **(716) 731-4030**

2079 Sawyer Dr, Niagara Falls

- Lockport Office **(716) 434-8876**

637 Davison Rd, Lockport

### **WNY Tri-County Chapter [www.Geneseecountyredcross.org](http://www.Geneseecountyredcross.org)**

- Batavia Office (Genesee Co.) **(585) 343-6098**

109 Main St, Batavia

- Medina Office (Orleans Co.) **(585) 318- 4276**

409 Main St, Medina

- Warsaw Office (Wyoming Co.) **(585) 786-0540**

2371 Main St, Warsaw

# Greater Buffalo Region Emergency Services Calendar

## Winter 2012



Within the Greater Buffalo Region there are three chapters:  
The ARC Serving Erie and Niagara Counties (Erie & Niagara Co.)  
The Western New York Tri-County Chapter (Orleans, Genesee & Wyoming Co.)  
The Southwestern New York Chapter (Allegany, Chautauqua, & Cattaraugus Co.).